

NEWS RELEASE

NR-0702

FOR IMMEDIATE RELEASE:

January 11, 2007

FOR MORE INFORMATION:

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Recent Ice Storms in Nebraska Raise Insurance Questions

The Nebraska Department of Insurance has been advised that many businesses and homeowners have questions about insurance coverage for losses resulting from recent ice storms and the resulting temporary loss of utility services. Insurance coverage and policy provisions will vary by specific circumstance and may also depend on the type of policy and accompanying riders that were purchased. Keeping in mind that situations and outcomes may differ, the Department of Insurance has posted answers to common questions on its website found at *www.doi.ne.gov*. Individuals without internet access are invited to call for a copy of the information.

Policyholders may experience situations where their insurance companies or insurance agents are not be able to provide immediate affirmation or denial of specific claims. This is likely due to the necessity to investigate the specific situations surrounding each loss and to affirm the insurance policy and riders that have been purchased. If you encounter an unreasonable delay in obtaining information from your insurance company, or you are unable to obtain a satisfactory response, the Nebraska Department of Insurance Consumer Affairs Division is available to assist you. The Department can be reached through its toll-free consumer hotline at 1-877-564-7323.